

Rides on account

General terms and conditions

Issued January 2015

These general terms and conditions apply to all rides booked on account with Taxi-Zentrale AG Basel.

1 Application

- 1.1 Opening an account for rides on account requires written application.
- 1.2 Upon submitting the application for rides on account, the applicant declares that he has read, understood and comprehensively accepts these general terms and conditions.
- 1.3 Taxi-Zentrale AG Basel can reject an application for rides on account without providing reasoning. In this case, taxi rides must be paid exclusively in cash or with the usual credit cards.
- 1.4 A deposit possibly collected will be reimbursed after closing the customer account, following deduction for any open invoices.

2 Rides on account

- 2.1 Rides on account are basically possible only with payment cards. In justified cases, Taxi-Zentrale AG Basel can entitle a ride on account customer to book rides without payment cards.

2.2 Rides on account with payment cards

- 2.2.1 Payment cards entitle customers to rides on account in all vehicles of Taxi-Zentrale AG Basel. The special type of payment does not need to be indicated when ordering a taxi.
- 2.2.2 Multi-ride payment cards (plastic) are personal and are non-transferrable. Single-use payment cards (paper) are transferrable and can e.g. be used for guests whose taxi costs are paid by the account customer.
- 2.2.3 The payment card is read-in electronically in the vehicle and the cost of the ride is charged to the customer account. For personal, non-transferrable plastic payment cards, the transaction receipt must be signed by the customer. The customer will obtain a duplicate voucher upon request.
- 2.2.4 Single-use payment cards can respectively be used only for a single ride and are therefore kept by the driver and destroyed after one use.

2.3 Rides on account without payment cards

- 2.3.1 Rides on account without payment cards are possible only with special authorization by Taxi-Zentrale AG Basel.
- 2.3.2 Rides on account without payment cards can be ordered exclusively per phone by indicating the customer number or on the Taxi4Me internet portal. Without an order (spontaneous pickup) or for orders through other media (Taxi app, autobooking etc.), rides on account are not possible without payment cards.

3 Liability

- 3.1 The customer on account also accepts charges for rides without a signature by the passenger, insofar as Taxi-Zentrale AG Basel can verify the ride by means of electronic recordings (booking details and GPS route protocol).
- 3.2 The owner of the customer account is liable for appropriate, reasonable use of payment cards. The owner of the customer account is solely liable for any misuse of payment cards, in particular for payments with a stolen or lost card, until the loss is reported.

- 3.3 The customer number and user name/password for the internet portal for ordering rides on account without payment cards are to be stored safely and not made accessible to third parties.

4 Rate/costs

- 4.1 Costs for rides on account are the same as for cash payments for rides. Any discounting and/or lump sum costs also apply to rides on account.
- 4.2 The application for rides on account, payment cards and the Taxi4Me internet portal is free of charge.
- 4.3 Rides on account automatically lead to the cheaper rate for regular customers (customer rate). Payment cards are therefore always to be presented to the driver at the beginning of the ride, so that the cheaper customer rate can be applied on the taxi meter.
- 4.4 For monthly invoicing, we charge a billing fee of CHF 3.50 including VAT per monthly invoice (omitted for electronic billing).

5 Monthly invoicing

- 5.1 Settlement for transactions takes place monthly by means of invoicing. The invoices are payable within ten days of receipt.
- 5.2 The customer should check the invoice after it is obtained and will inform Taxi-Zentrale AG Basel immediately in case of discrepancies, otherwise the balance for the invoice is considered approved by the customer.
- 5.3 Transaction receipts do not include VAT. The VAT is designated on the monthly invoice, this counts as a receipt for pre-tax deduction.
- 5.4 The customer is obligated to pay the invoice on time. In case of a delay in payment, Taxi-Zentrale AG Basel is entitled to block the customer account and payment cards from further rides on account.

6 Data protection declaration

- 6.1 Data that we store pertaining to the customer are used exclusively for internal purposes and are not forwarded to third parties.

7 Cancellation

- 7.1 Taxi-Zentrale AG Basel can close a customer account at any time without providing reasoning and with immediate effect.
- 7.2 The customer can also close his account immediately at any time.

8 Final provisions

- 8.1 The issuer reserves the right to change the general terms and conditions at any time.
- 8.2 The contractual relationship is subject to Swiss law, the legal venue for any disputes is Basel/Switzerland.

Basel, January 2015

Taxi-Zentrale AG Basel